



June 8, 2020

Refund questions for New Fee Paying International Students registered for September 2020

What is the current refund policy for students who have already PAID for September 2020?

Students who cancel at this point receive a refund based on the existing refund policy

<https://www.studyinlangley.com/admissions/fees-process/>

What is the cancellation and refund policy for September?

*Langley School District has added a special refund policy for **NEW** students whose program begins in September 2020.*

In case an official entry or travel ban is imposed by the Government of Canada and/or the Government of the country of student origin and that ban remains in place beyond 30 days after the official start date of the program prohibiting a student from arriving, a full refund of Program Fee and other one-time fees (less the \$200 application fee and \$100 Custodianship fee) will be granted.

If parents choose to cancel before this condition is met, the standard refund policy applies –

<https://www.studyinlangley.com/admissions/fees-process/>

Langley has continuous entry, so even if a study permit is delayed, students **can** still arrive later.

Is deferral to January or February 2021 possible?

In case students cannot start attending school in September due to one of the reasons above, Langley **will** offer the option to defer start date to January or February 2021. Deferral at the same school cannot be guaranteed.

What will happen if students can fly to Canada but are told they have to self-isolate for 14 days upon arrival?

For ***District Homestay*** students: If a homestay cannot or will not accommodate students during their self-isolation an alternate homestay will be found.

What about current students?

Typically, we require current students to return to their home country at the end of June or the end of summer programs. This year, we are allowing returning students to stay in Canada once summer session has ended. Students who have graduated with us or finished their study program will be required to return home wherever possible (unless there is a full travel ban to that country).

Are you still accepting applications for September 2020? January/February 2021?

Yes, we are still accepting applications.